

Examples of use

MOBILE DATA COLLECTION

Pick by Voice

Picking using Pick by Voice

Task / problem

The utilised Pick by Voice Clients that have been used for the picking of cosmetic store items have gradually become outdated and, as a result, are no longer state-of-the-art and are not adequately efficient. Therefore, it is absolutely essential that these systems are replaced with up-to-date devices. It goes without saying that great importance was attached to the price of the new acquisition as well as supplementary services in addition to important, necessary optimisations in terms of performance.

Procedure

The Voxter Elite Edition, which is currently the smallest and most powerful voice client on the market, appeared to be a suitable alternative to the existing old devices. As the utilised products previously functioned without any notable difficulties, the greatest problem was to smoothly and quickly integrate the Voxter Elite Edition into the existing and functioning system landscape. The integration was implemented in close cooperation with the customer and our software partner. It was possible to solve initial electrostatic charge problems with a complete, customer-specific hardware revision. Furthermore, special flat-rate prices for repairs were agreed in order to provide ideal after-sales service.

Result

Today, almost 150 Voice Clients are already in use and are able to exhibit a 20% faster picking performance compared to previous models. In the meantime, other products such as the M260 mobile terminal and the MFT920 vehicle terminal are now being used in the picking sector and are also managing to convince as a result of their ideal performance.

