



## Appendix 2.1 to the ACD RMA Portal Optional UPS Login

Version: 1.10



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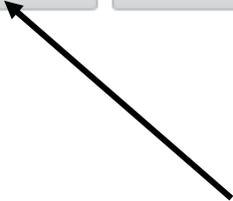


## 1 Completing an Order with UPS Shipping

When you click on the "Complete process" button, a selection window appears for arranging "Ship via UPS"

**COMPLETE PROCESS**

Your RMA has been created. Do you want to print a UPS-shipping label?





## 2 UPS Screen

Shipping via UPS, an additional service of the ACD Group is described below with different variants. Please request the price for this feature by emailing [service@acd-elektronik.de](mailto:service@acd-elektronik.de) before using it for the first time.

### 2.1 Without pick-up service

When you click on "Ship via UPS," a pop-up window opens to register via UPS.

All fields marked with "\*" must be filled in.

If the package dimensions are too large, the package must be split. Multiple packages can be assigned to each RMA order.

Once all mandatory fields are filled in, the UPS registration can be completed with the "Create shipment" field.

**UPS SHIPPING** ✕

Just enter the address and package sizes and attach the generated label to the package.  
Please give up the package at one of the authorized UPS-Shops. This is the standard procedure.  
Any necessary customs forms and declarations should also be completed and attached.  
**The shipping costs of the submission will be invoiced on a device when it is returned.**



**Packages** +

#1	40	×	40	×	40	cm	2	kg	<span style="background-color: red; color: white; padding: 2px 10px; border-radius: 5px;">✕</span>
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### Ship From

<b>Name *</b>	<input type="text" value="Martina Mustermann"/>	<b>E-mail</b>	<input type="text" value="martina.mustermann@email.de"/>
<b>Company *</b>	<input type="text" value="ABC.de"/>	<b>Phone *</b>	<input type="text" value="0123/456789"/>
<b>Street *</b>	<input type="text" value="Musterstr. 5"/>		
<b>Zip code *</b>	<input type="text" value="12345"/>	<b>City *</b>	<input type="text" value="Musterstadt"/>
<b>Country *</b>	<input type="text" value="Germany"/>	<b>State *</b>	<input type="text"/>

Cancel Create shipment



## 2.2 With pick-up service

When you click on "Ship via UPS," a pop-up window opens to register via UPS.

All fields marked with "\*" must be filled in.

If the package dimensions are too large, the package must be split. Multiple packages can be assigned to each RMA order.

It is also possible to deselect the pick-up service here by deactivating the "Schedule pickup" checkbox.

Once all mandatory fields are filled in, the UPS registration can be completed with the "Schedule pick-up" field.

**UPS SHIPPING** ✕

Just enter the address and package sizes and attach the generated label to the package.  
Please give up the package at one of the authorized UPS-Shops. This is the standard procedure.  
Any necessary customs forms and declarations should also be completed and attached.  
**The shipping costs of the submission will be invoiced on a device when it is returned.**



**Packages** +

#1	20	x	20	x	40	cm	2	kg	<span style="background-color: red; color: white; padding: 2px 10px; border-radius: 5px;">✕</span>
----	----	---	----	---	----	----	---	----	--

### Ship From

Schedule pickup

<b>Pickup date *</b> <input type="text" value="10/06/2021"/>	<b>Pick up after *</b> <input type="text" value="08:00"/>	<b>Closing time *</b> <input type="text" value="16:00"/>
<b>Pickup point</b> <input type="text" value="Head Office"/>	<input type="checkbox"/> Residential address	
<b>Name *</b> <input type="text" value="Martina Mustermann"/>	<b>E-mail</b> <input type="text" value="martina.mustermann@email.de"/>	
<b>Company *</b> <input type="text" value="ABC.de"/>	<b>Phone *</b> <input type="text" value="0123/456789"/>	
<b>Street *</b> <input type="text" value="Musterstr. 5"/>		
<b>Zip code *</b> <input type="text" value="12345"/>	<b>City *</b> <input type="text" value="Musterstadt"/>	
<b>Country *</b> <input type="text" value="Germany"/>	<b>State *</b> <input type="text"/>	

Cancel Schedule pick-up



### 2.3 Shipping label and UPS label

Click to open the UPS label and shipping label.  
Place the accompanying document in the package.  
Paste the UPS label on the outside of the package.

11 KG 1 OF 1

SHIP TO:  
ACD ELEKTRONIK GMBH  
49/392/08150  
ENGELBERG 2  
88480 ACHSTETTEN

SHIP#: E939 1UVH  
SHIP WT: 11 KG  
DATE: 24 SEP 2018  
DWT: 50,37,30

DEU 890 5-

UPS STANDARD  
TRACKING #: 1Z E93 91V 91 9772

BILLING: P/P  
DESC: #1  
RETURN SERVICE

RS

201.19.07.27 RY45 03.0A.07/2019

VERSANDTICKETT  
Bitte gut lesbar auf dem Paket anbringen



#### PACKING SLIP Please include in shipment



RECIPIENT:  
ACD Elektronik GmbH  
Engelberg 2  
88480 Achstetten  
GERMANY

SENDER:



RMA-Number: RMA20360  
Order item: 17  
Created at: 2019-01-16 08:16

#### ARTICLE

Article	Quantity	Reason for return	Error description
163000006 80512017	1	Defect	Software bug - Detailed description / error message SDCSD30AG1 file is missing so unable to setup IPaddresses. I reloaded FABO software twice but the file is still missing
1630000237 80512146	1	Defect	Remark / Other - Other error description Screen damaged Casing damaged Battery cover damaged Scannerkey missing Scannerkeys / Keys - no function Display / Touchscreen - mechanical defect