

ACD ALL-IN-ONE

The all-round carefree package
for software & hardware



SOFTWARE SUPPORT & MAINTENANCE

Quick - Individual - Independent

For ACD apps and programs

- Updates
- Upgrades
- Unlimited telephone support

For operating system and firmware

(Mobile handheld computers, vehicle mount terminals, backhand scanner)

- Firmware updates
- Upgrades to higher OS versions
- Security Patches
- Unlimited telephone support

The latest data, information, updates and upgrades are always available for download on the ACD customer portal! www.acd-gruppe.de/en/downloads



HARDWARE SERVICE

Secure - Up to Date - Effective

Full service contracts

Full service contracts for all ACD hardware products, with device exchange pool on request

Repairs within different service levels

Service level 1: 5 working days
Service level 2: 10 working days
Service level 3: 15 working days

Individual service concepts according to customer requirements possible, incl. option for unit exchange pool.



ACD RMA Portal

ACD RMA Portal for simple and fast management of returns!

Booking of a pick-up service is possible.

BENEFIT FROM OUR ACD APPS

Software application for simple and clear device management incl. update option



ACD Mobile Device Manager

Apps for device setup



ACD EasyToConfig



ACD EasyToStart

Apps for device configuration



ACD KeyConfig



ACD Network Manager

Apps for kiosk operation



ACD KioskMode



ACD KioskBrowser

Apps for easy pairing with the backhand scanner HasciSE



ACD EasyToConnect



ACD HasciDataService



...and many more ACD Demo Apps, as well as
Apps for using the ACD RFID and HMI devices!

There is no suitable app
for you or you have special
requirements?

No problem, we develop your
customised app in ACD's own
design center!